

Welcome to your onboarding roadmap



What to expect in your first 90 days

btmgroupci.com



Welcome to Breaking the Mould Accounting

A Personalised and Efficient Onboarding Journey

At BTM, we believe onboarding should give you clarity and confidence from day one. Our process is designed to make the transition simple, structured, and stress-free — so you can focus on running your business while we take care of the details.





Welcome & Kickoff

Introductory call with your Client Coordinator **Onboarding form** completed **Letter of Engagement** signed Pre-boarding call to agree next steps and timelines



Your Business Growth Accelerator Program

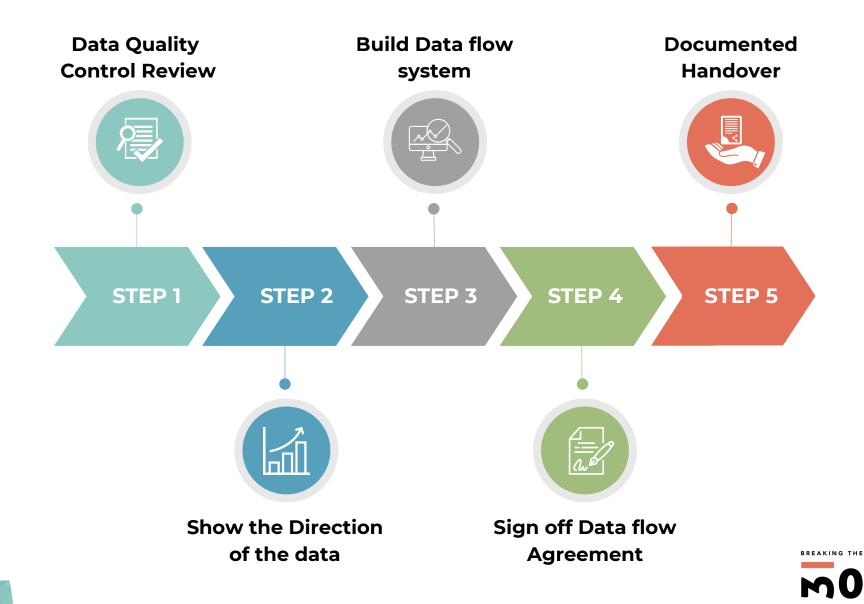
The next steps to take

We understand the challenges of implementing a new Business finance system. That's why we developed our **Business Growth Accelerator Program**, a comprehensive approach to ensure a smooth and efficient transition for you, your team, and your business.





Controlling the Data Flow



ACCOUNTING RE-IMAGINED

Our onboarding process makes switching simple and stress-free. We focus on three core areas to get you set up quickly and securely:



1. Laying the Foundation

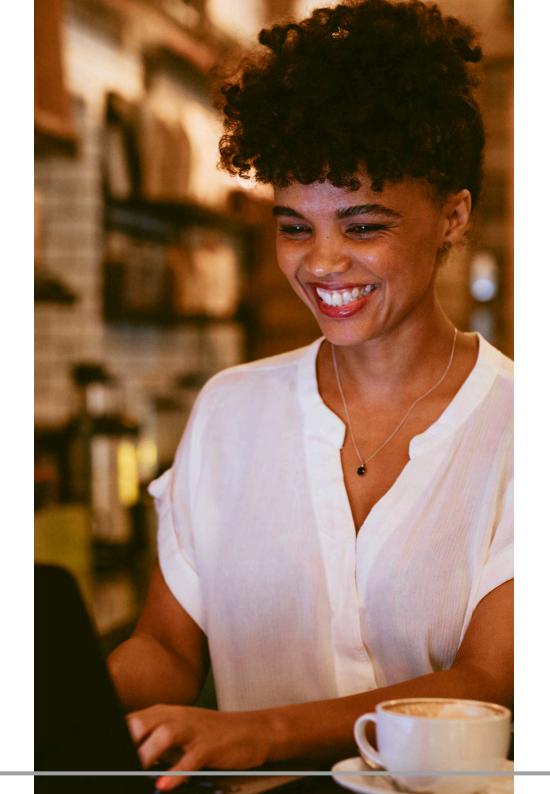


2. Compliance Check-In



3. Obtaining Tax Clearance







Alasdair has a sound **knowledge of accounting** and has a great commercial pedigree with his all-round **Business experience** accumulated in a variety of roles. Very personable and approachable

Business Owner at Guernsey





I worked with Alasdair for a few years and **it was a great experience** all around. Very pleasant guy on a personal level and a **forward looking Director** on the professional level. I would be more than happy to work with Alasdair at any point in time!

Business Owner at Guernsey





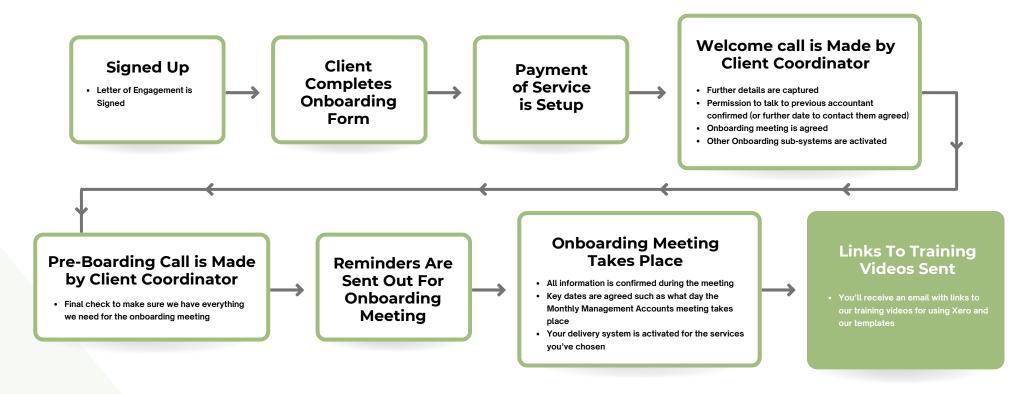
Alasdair is **brilliant technically** and has a very analytical mind. **He is an absolute pleasure to work with** and can manage a team to meet deadlines and deliver quality work.

Business Owner at Guernsey



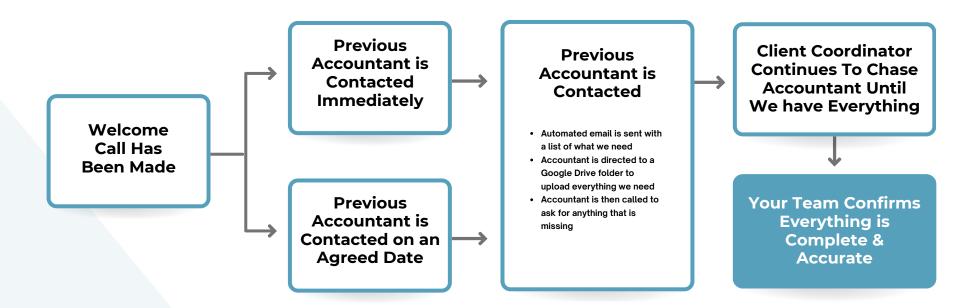
1. Laying the Foundation

The foundation is how we ensure successful implementation and on-time launch of all services by establishing a solid technical infrastructure and diligently managing the setup process.



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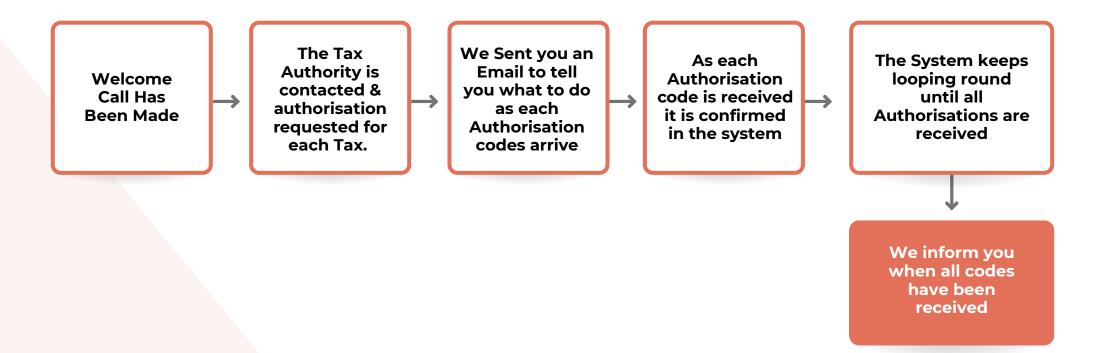






3. Obtaining Tax Clearance

We will need to acquire authorisation from HMRC / other revenue service to be able to access your details and act as your agent. We need authorisation for up to 4 types of tax and we want this system to keep running until all 4 have been provided.







Unlocking Business Potential

Powerful Systems, Dedicated People

At BTM, we know that sustainable growth comes from combining the right systems with the right people. That's why our approach to finance blends cutting-edge technology with the expertise of our experienced team.

Efficient Systems

We streamline your finance processes with tools like Xero and integrated apps, giving you real-time visibility of your numbers and removing unnecessary admin.

Expert Support

Our team isn't just here to process data. We provide insight, guidance, and accountability so you can make informed decisions with confidence.

Together, this combination of systems and people unlocks real business potential — freeing your time, giving you clarity, and helping you focus on growth.





We're Here to Help

Our onboarding process is about more than forms and systems, it's about giving you a smooth start and setting the foundation for long-term success.





Contact us



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We look forward to speaking with you



Frequently Asked Questions

Get the answers you need to the most commonly asked questions

Will my old accountant be contacted before I'm ready?

No — we only approach your previous accountant once you've told them about the move.

What if my records are incomplete or messy?

That's common. We'll review your data early and let you know if any extra work is needed before we begin.

How do you access my systems securely?

We'll guide you through setting up permissions and logins, ensuring secure data handling at every stage.

Will the date of the onboarding meeting affect the date of when my services start?

Ideally we would like to have the onboarding meeting first to fully plan everything out. If this can't be achieved that will not be a problem.

Further Questions?

If you have more questions, contact us at hello@btmaccounting.com



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